



HOME



YARDS



ROADS & SIDEWALKS



NEIGHBOURHOOD



PARKS & TRAILS



SAFETY

Good Neighbour Guide

*Your guide to by-laws, standards and other
information about the Town of Caledon.*





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For a schedule of meetings, agendas, minutes and recordings of proceedings, visit caledon.ca/agenda.



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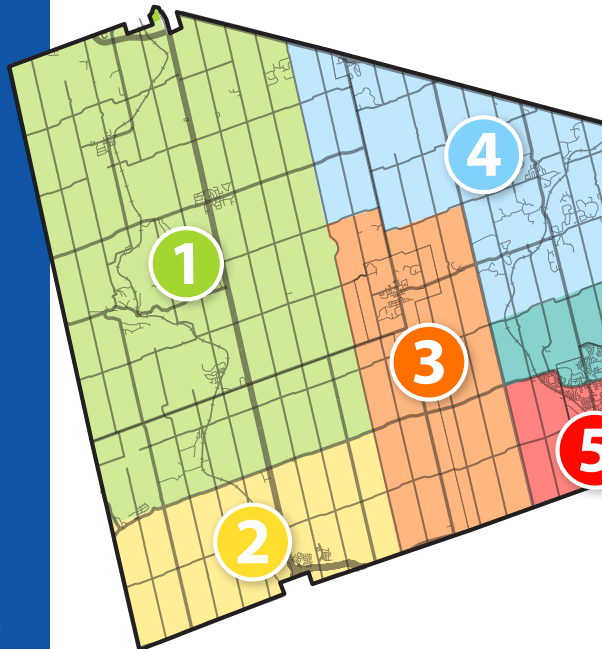


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Town of Caledon Council

Caledon's Town Council is responsible for the governance of the Town of Caledon. Part of Council's role is to recommend and make changes to many of the by-laws and regulations contained in this guide. The Mayor and Ward Councillors would welcome your feedback on how make Caledon an even better place to live, work and play.

Town of Caledon Ward Map



What does it mean to be a good neighbour?

Well, to us it means – to look out for one another, to think of each others' safety and to do what we can to get along in our community.

To help us all understand how we can be good neighbours, we've created this short guide, which touches on many of the by-laws and standards we've developed in the Town of Caledon.

It's just handy to have something to refer to, to help understand what our responsibilities - and rights - are as a community member, and as a good neighbour.

From home to yard to street to safety and more, we've touched briefly on most aspects of day-to-day life in the Town, from how high your fence can be to how many cats you can own and beyond.

For just about everything you see in this document, there's a place you can go to - caledon.ca - for more detailed information, or for contact information if you're the sort of person who likes to get your answers live and in-person.



Contents

HOME	9
Introduction.....	10
Animals.....	11
Animal Shelter	11
Aggressive Dogs	11
Chickens	12
Control	12
Exotic Animals	13
Leash-free Park	13
Lost Animals.....	14
Picking up After Your Pet	14
Roaming Cats	14
Shelter	15
Wildlife	16
Building and Renovating.....	17
Garbage, Recycling and Organics	18
Parking in a Driveway	19
Trailers and Motor Homes	20
Commercial and Other Types of Vehicles	20
Taxes	21
Water.....	21

Driveways	24
Widening your driveway	25
Adding a driveway	25
Drainage	26
Swimming pools, spas or hot tubs.....	27
Fences.....	28
Fill and Site Alteration	30
Grass.....	31
Septic Systems.....	32
Sheds.....	32
Trees.....	33
Tree Removal	34
Vehicles	34
Weeds	35
Wells.....	36

Boulevards.....	38
Construction.....	39
Dumping	40
Parking	41
Overnight and Extended Parking.....	41
Common Parking Issues	41
Parking Tickets	42
Potholes.....	43
Roadkill	43
Hockey Nets and Basketball Hoops.....	44
Winter	45
Winter Parking Bans	45

Contents

NEIGHBOURHOOD	47
Idling	48
Noise	48
Hosting a party?	49
Loud vehicles	49
Snow removal	49
Signs	50
Categories of Signs	50
Community Events	50
Permits	51
Special Events	51
PARKS AND TRAILS	53
Facilities	54
Help Preserve Parks	55
Motorized Vehicles	55
Parks and Trails	56
SAFETY	57
Crime Prevention	58
Neighbourhood Watch	59
Ontario Provincial Police (OPP) Caledon	59
Fires	60
Fireworks	60
Smoke and Carbon Monoxide Alarms	61

Credit Valley Conservation (CVC) 64
Do I need a Permit?65

Niagara Escarpment Commission 66
Rain Barrels69
Rain Gardens69
Pollinator Gardens70
Are changes to your property in your future?70

This guide was created to provide residents with helpful tips and information about some of our most common by-laws. Although this guide does not capture all the details of the specific by-laws, we encourage you to visit the Town’s website at caledon.ca to learn more.

Updated April 2023

SERVICE CALEDON

How can we help?



Service Caledon: Your one-stop for customer service at the Town of Caledon

Service Caledon is here to help you understand all the services provided by the Town of Caledon. We can answer your questions or connect you to the right person or department for more in depth information.

Contact us today:

Tel: 905.584.2272 x. 7750

Website: caledon.ca/service

Email: info@caledon.ca

Hours of Operation: Monday to Friday 8:30 a.m. to 4:30 p.m.

For after-hours emergencies (Region of Peel): 1-800-563-7881

Located at the main entrance at

Town Hall

6311 Old Church Road,

Caledon, ON

L7C 1J6





Home

The nicest place in the world is the place that we all call home, isn't it? In this section, we go through property maintenance standards, building permits, noise (and keeping it down), parking and pets - really, some general guidelines that help us all be good neighbours.

Introduction

We all love to live in attractive and safe neighbourhoods. We set and enforce standards and rules so that Caledon continues to be a safe, clean and liveable community.

The purpose of this guide is to help you understand -- in plain language -- what those rules are and your role as a property owner.

For more detailed information about property standards, call Service Caledon or refer to caledon.ca/propertystandards.



Animals

We want to make sure that all pets in the Town of Caledon are properly kept and cared for. In 2019, the Town released a new Animal Care and Control By-law. The by-law regulates cats, dogs, livestock and prohibited animals in our community. Here are some things you need to know about caring for your pets in the Town of Caledon.

Animal Shelter

The Town's Animal Shelter provides accommodation for lost and surrendered pets such as dogs, cats and rabbits. We also work to match these animals with new happy homes. The Animal Shelter is located at 12889 Coleraine Drive and is open to the public Monday through Saturday.

There are many advantages to adopting a pet that needs a good home so please consider adopting from the Animal Shelter. You can view pets available for adoption at any time through the Town's website at caledon.ca/petfinder. Check back often for new pets.

Aggressive Dogs

Dogs offer a special kind of companionship but may become protective of their family and territory. Always be careful when approaching a dog you don't know and ask permission from the owner before petting or interacting with it.

If you own a dog, remember that it may misjudge a situation. Be responsible by considering the animal's disposition and taking precautions to make sure it is not put in circumstances where it might act aggressively.

The Town investigates bites, attacks and aggressive behaviour by dogs. If a dog is found to be dangerous, conditions will be applied for the lifetime of the animal to protect public safety.



Chickens

Are you interested in raising chickens in your backyard? Before you start, be aware that they require lots of knowledge and dedication.

To ensure animal welfare, safeguard public health and mitigate nuisances, here are some of the requirements for keeping backyard hens in Caledon:

- Roosters (males) are not allowed;
- No more than four hens can be kept per residential lot;
- Hens must be kept in a coop or run at all times;
- Coops and runs should be cleaned regularly,
- Coops and runs must be located in a rear yard, with adequate setbacks.

For more information visit caledon.ca/chickens.

Control

Generally speaking animals are not allowed to run free. Dogs should always be on a leash and under control (unless they're safely contained on your property). Make sure your leash is strong enough and that is no longer than three metres in length. And don't attempt to walk more than four dogs at once!

If you are going to tether your dog on your property make sure it can still move about safely. Also, never use a choke chain or pronged collar; don't leave it unsupervised for long periods.

Exotic Animals

To protect the safety of the public and the animals themselves, many exotic pets are prohibited from being kept in the municipality. Please consult the Town if you wish to keep an uncommon pet.

Identification

Please make sure your cat and/or dog has a **microchip or identification tag** with your current contact information. Up-to-date identification will give you the best chance of being reunited with your pet quickly if it becomes lost. Tags are available for purchase at the Animal Shelter.

Leash-free Park

In Caledon, of course we have a park just for dogs – after all, for many of us, dogs are people too!

The leash-free park is a great spot for dogs to run, play and interact with each other. You'll find the park directly behind the Animal Shelter, and it's open to the public during all daylight hours (unless otherwise posted).

To keep the park safe and inviting for all, please remember the following:

- there is a maximum of three dogs per adult;
- pick up after your dog;
- dogs must be accompanied by a person at least 18 years of age;
- children must be accompanied by a parent or guardian, and
- a dog showing signs of aggression should be removed immediately.



Lost Animals

If you find an animal that is running free or seems lost, you can bring it to the Animal Shelter or call us and one of our Animal Control Officers will respond. If it appears disoriented, sick or agitated, don't handle it yourself.

Picking up after your Pet

Show respect for your neighbours by always making sure to pick up after your pet. Dispose of the excrement in a sanitary way when you get home.

If you let your pet play in your yard, make sure to clean up after it regularly to keep your property attractive and prevent odour.



Roaming Cats

While an outdoor cat can offer benefits like safe and natural pest control, if you let your cat outside make sure that it does not impact your neighbours by straying or roaming off your property.

Overcrowding

To prevent overcrowding and to ensure pets live in a healthy environment, no more than **three dogs and five cats** can be kept on a property.



Shelter

A doghouse or pen in your backyard is a great way to give your dog shelter and access to the outside. If you are building a shelter keep in mind that:

- it must be located in the rear portion of your property;
- it must be set back at least two metres from lot lines;
- it can be no more than two metres in height;
- dog runs have to be at least 9.5 square metres in size; and
- if you have more than one dog you need to add at least three square metres per dog to the dog run.

Wildlife

While you can feed birds on your own property, don't leave food or other items outside that may attract wild animals. Feeding wild animals can draw them away from their natural habitats and create dependency on human sources of food.



Notes

Building and Renovating

Thinking of adding onto your home, doing some renovations or building something new on your property? There's a good chance you need a permit.

Building permits are usually required for:

- Decks, porches
- New or enlarged wall openings
- Finishing a basement or adding a walk-out
- Any structure greater than 10 sq. m in area (e.g. sheds, tents, pool cabana)
- Change of use (e.g. converting a shed into a garage)
- Demolition
- Installing or modifying HVAC or plumbing systems
- Installing a masonry fireplace, chimney or wood-burning appliance
- Fencing around your pool
- Installing a septic system or converting to a municipal sewage system

If you are unsure if you need a building permit for your project, please contact the Building Division at 905-584-2272 x 2233.

Did you know? The Electrical Safety Authority (ESA) is responsible for electrical installations and permits. For more information, please call 1-877-372-7233 (1-877-ESA-SAFE).

Home Safety and Security

We all want to feel safe and secure in our homes. Keep in mind, though, that the need for security must be balanced with safety.

If there's an emergency our fire fighters, police officers and paramedics may need to get into your house. Similarly, people inside need to get out quickly.

That's why in Caledon excessive fortifications such as armour-plated doors, bars or concrete on the windows and walls of a building are not permitted.

To install a gate at the entrance to your property please contact us first as you will need to apply for an exemption to our by-law.

Also, if you are installing security cameras, please be a good neighbour and keep them pointed on your own property.

Garbage, Recycling and Organics

Your household garbage, recyclables, organics and yard waste are collected by the Region of Peel. Organics are collected every week; garbage and recyclables are collected on alternate weeks.

To review the collection schedule or request bins, please contact the Region of Peel or visit peelregion.ca/waste.



Parking in a Driveway

The Town of Caledon regulates traffic and parking to ensure community safety.

You can help by parking your vehicle in your driveway so that it doesn't overhang the boulevard, curb or any part of a sidewalk or obstructs the sight lines of vehicular traffic.

Keeping our sidewalks clear benefits everyone, from the mom or dad pushing a stroller, to the person in a wheelchair or the sidewalk snowplow operator after a winter storm. Thank you!





Storage of Special Vehicles

On any lot subject to Environmental Policy Area Zone, Residential Zone or Agricultural and Rural Zone provisions, the parking or storing of a utility trailer, tourist trailer, tourist vehicle or a school bus, shall only be permitted:

- a) where a residential use is existing on the lot; and,
- b) in a private garage, carport, other building; or,
- c) in a driveway or parking area with a minimum setback of 2.0 metres from a front lot line and exterior side lot line and in accordance with the required minimum driveway setback and Section 5.2.7; or,
- d) in a rear yard or interior side yard with a minimum setback of 1.2 metres from the rear lot line and interior side lot line.

Commercial and other types of Vehicles

The parking or storage of a commercial motor vehicle with a registered gross vehicle weight of more than 4,500 kilograms on any lot that is subject to Residential Zone, Environmental Policy Area Zone or Agricultural and Rural Zone provisions is prohibited.

Boats — or vehicles other than automobiles, trucks or motorcycles — must be stored in a private garage, carport or similar building and may not be parked in a yard or driveway in a residential area.

Taxes

Property tax payments are due the first Thursday of March, May, July and September. Late penalties are applied the day following the due date.

There are a number of payment options. You can set up a monthly payment plan, for example, or go online and pay with a credit card (although there is a small fee for this service).

For more information visit caledon.ca/tax.

Water

The Region of Peel is responsible for water and waste water services within the Town of Caledon. This includes distribution, billing and testing. Although well water samples are tested by the Region of Peel, **bottles for testing may be picked up and dropped off free of charge at Service Caledon** Monday through Thursday. The Region does not pick up on Fridays. Please note that samples must be dropped off prior to 1 p.m.



Notes

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Yards

Oh, the yard. One of the joys of owning a home with a yard is having an outdoor space to call your own. This section is meant to help you understand how we can all work together to collectively keep our outdoor spaces attractive and add to the vibrant beauty of our community.

Driveways

Driveways are an important feature of our home. We use them to access our properties and as a space to park vehicles on.

They are also an important part of a home's visual appearance and the street scape of the whole neighbourhood.

Maintenance

To help keep the air of our neighbourhoods dust-free, your driveway must be finished with a surface of asphalt, concrete, gravel or similar material.

Parking

Parking on your lawn or any grassed area of a property is not permitted. This can cause damage, detract from the street scape and even hurt the environment if fluids such as oil and gas leak into the soil or groundwater.



Widening your driveway

In no case shall the width of an individual driveway accessing a single detached, semi-detached, linked or townhouse dwelling exceed the following at its widest point:

- 1) 6.0 metres for a lot having a lot frontage of 12.0 metres or less;
- 2) Equal to 50 per cent of the lot frontage on a lot having greater than 12.0 metres and less than 18.0 metres of lot frontage;
- 3) 10.0 metres for a lot having a lot frontage equal to or greater than 18.0 metres.

Adding a driveway

If you are building a new house and need a driveway or you are planning to add a second entrance onto your property, talk to us first.

We will need to consider a number of factors, including:

- whether the location is safe from a traffic perspective;
- that it does not impact a natural protected feature such as a wetland;
- whether or not a culvert is required, and;
- that it complies with any other zoning provisions.

Drainage

It's important to control water flow and drainage to prevent flooding and damage to your property or adjacent lots. When you position your downspouts, direct them to drain water over your property so it will not accumulate or flow onto a neighbouring lot.

Stagnant water can impact public health and act as a breeding ground for pests such as mosquitoes.

Please drain water properly and don't leave it to become stagnant in decorative fountains, pools or low-lying areas of your property. If you discover stagnant water, concerns can be reported to the Region of Peel.

Altering the grade on a property can change natural water drainage. To avoid flooding, grade alteration is strictly managed, and residents must contact the Town before any construction or other work that may impact the grade.

An easement is a legal right to cross or use a portion of land by a party other than the owner (often municipalities and utility companies).

Many properties include drainage easements, established to ensure the proper flow of runoff water. A registered drainage easement can be identified by consulting your property survey.

Drainage easements and swales should never be blocked or altered as this can lead to flooding and impact neighbouring properties. If this occurs, the drainage easement will need to be restored at the expense of the property owner.

Residents are encouraged to review their property title documents to determine if they have a registered easement.

Swimming pools, spas or hot tubs

Draining water from a swimming pool, spa, and/or hot tub into the storm drain is prohibited in the Town of Caledon. Storm sewers lead directly to our local waterways and the additives and chemicals used in pool, spa and hot tub water can harm the natural environment or contaminate our drinking water.

Do you live in Inglewood? Option no. 1 below does not apply to you. In other words, do NOT drain water from your pool, spa or hot tub through a building drain located on your property if it is located in Inglewood. For more information and assistance, contact the Region of Peel at (905) 791-7800.

If you need to drain your pool, spa and or hot tub there are three options (below).

- 1. Drain the water through your property's private sanitary drain.**
- 2. Drain the water on your property to allow absorption into the ground.**
- 3. Contact a Ministry of the Environment-approved disposal company to haul the water away.**

When discharging your pool, spa and/or hot tub water, keep in mind:

- Drain water away from storm sewers and/or the roadway
- Drain water only on your own property and within your property line boundaries.
- Do NOT drain water where it may flow towards a ravine, stream, well or septic system.
- Water should be discharged at least 5 meters from a septic system, at least 15 meters from a drilled well (having a watertight casing to a depth of at least 6m) or at least 30 meters from all other wells whenever possible.
- Water should be discharged in a manner that prevents nuisances and/or flooding (e.g. still/standing water).
- Keep water away from flowing down a slope or into a valley.
- Do NOT drain water through a building drain if the drain is connected to a private or communal septic system.

Fences

A fence or screen on your property can provide privacy and a sense of safety. And good neighbours show respect by making sure their fences are structurally sound and well-maintained.



Below are some thoughts to keep in mind to help make sure your fence or screen meets our standards and fits in with the neighbourhood.

Before you build it's a good idea to review your property **survey** (or hire a land surveyor) to make sure the fence is entirely within your property. Carefully review the agreements that are registered on the title of your property to determine if there are any additional restrictions regarding fences. Finally, it's also a courtesy to **let your neighbour know** of your plans as the fence may impact their property.

If a fence is built on a shared property line, each neighbour may claim ownership and be responsible for maintenance or other costs. *(In these cases the Town has no jurisdiction in determining ownership or apportioning costs.)*

Although a **permit** is not usually required for fences or privacy screens a permit is required for fence around a **swimming pool**. (Swimming pools must have a fence around them and a gate with a self-closing latch).

Generally speaking there are no restrictions as to where you can place a fence on your property. However, there are maximum height restrictions for fences in residential areas:

- Front yard: 1.5m (or 1m within a subdivision)
- Interior side yard: 2m
- Exterior side yard: 1.5m
- Rear yard: 2m

Some subdivisions may have fencing requirements and restrictions. You are encouraged to review your property title documents to confirm if such provisions apply to your property.

If you are building a **privacy screen** keep in mind the following:

- They are not allowed in the front yard.
- They can be no higher than 3m (or 2m if part of a deck)
- They must normally be set back at least 1.5m from property lines.
- The setback increases if placed in a yard adjacent to a street.
- The setback decreases where dwellings share a common wall.
- The combined total length of all privacy screens on a lot may not exceed 8m.

For more information visit caledon.ca/fence.

Notes

Fill and Site Alteration

What is fill? Think organic soils, peat, soil, stone, concrete, asphalt, sod, turf, dirt, earth, aggregate, binder, either singly or in combination, but does not include fertilizer.

Why do we care about it? We want to ensure hazardous materials aren't inadvertently brought into the Town. And we want to ensure neighbouring properties aren't negatively affected when fill is dumped or hauled away or when the grade of land is altered.

How does this affect you, the homeowner? If you are adding any fill to your property it is best to check with us first as you may need a permit for such activity. (If you live in the Niagara Escarpment Commission area or part of your property is in a Conservation Authority you should check with them. See the final section of this booklet.)

Keep in mind that fill should be clean and tested to ensure it is free of contaminants. If the loads are particularly heavy you may also need a permit to haul the material on local roads.

Learn more at caledon.ca/fill



Grass

Taking good care of your lawn improves the appearance of your neighbourhood and helps prevent insects and other pests from being attracted to the area. As well, keeping your lawn tidy has health benefits, as overgrown/seedy grass and weeds can aggravate allergies.

In Caledon our standards call for grass and weeds to be no taller than 8 inches or 20 centimetres. Where these standards aren't met the Town may have the lawn cut and the expense charged to the property owner.



Septic Systems

Most rural properties use a septic tank to dispose of household waste water from tubs, toilets and sinks. A poorly maintained septic system could contaminate wells and nearby watercourses.

To avoid this, have your tank pumped every three years, don't pour harsh cleaners down your drains and watch for signs of an issue such as:

- backed up drains;
- pooling water over the leaching bed;
- strong sewer odours inside or outside and/or
- high bacteria or nitrate levels in your well water.

Sheds

In the Town of Caledon a storage shed is considered an "accessory structure."

What does that mean for you, the homeowner? Great question!

The good news: you can build accessory structures in your back or side yard. You don't need a permit if its footprint is less than 10 sq.m. (107.6 sq.ft.) AND it does not contain plumbing. (If there is plumbing in the shed, a permit is required no matter the size).

Before you install your shed:

1. Check your property title to make sure there are no easements or other restrictions.
2. Contact Planning (x 7338) to confirm setback requirements.

Other things to keep in mind:

- For most residential areas, the structure must be set back at least 1.2m from the interior side lot line and 0.6m from a rear lot line.
- To locate an accessory structure in a front or exterior side yard your lot must be at least 0.4 hectares in size.
- Structures should be no taller than 4.5m in most residential areas. (In estate residential properties they can be up to 6m in height.)

If you have any questions, contact Building Services at 905-584-2272 x 2233 or email building@caledon.ca.

Trees

Neatly trimmed trees, hedges and bushes can greatly enhance the look of a neighbourhood.

Trimming near property lines

For trees or larger vegetation on your property, keeping them maintained is usually fairly straightforward.

But what if a tree or other vegetation on your neighbour's property is encroaching or overhanging your property? It can be trimmed to the property line as long as it does not damage the vegetation.

What if you are not sure about how much to trim?

This is a situation where we encourage neighbours to work together, as the Town does not mediate these types of situations.

Tree Removal

To help keep your property safe, any dead, decaying or severely damaged tree or limb on private property that may create a hazard must be immediately removed. Please contact the Town if you discover a dangerous tree on public lands.

Single trees on private property can also be cut without a permit as long as they are not part of a larger grouping (20 trees or more) that might be considered as a woodland.

Before you do a cut, please check with us first to confirm whether your property is part of a designated woodland.

If your property falls within the jurisdiction of a Conservation Authority or the Niagara Escarpment Commission, please consult them prior to removing a tree (see the final section of this booklet).

Trees, shrubs and other natural vegetation on Town lands should not be removed or disturbed. Often they are in areas that are protected for environmental purposes.

Vehicles

Derelict vehicles can be unsightly -- and if they're left out in plain view they can detract from the whole look of the neighbourhood.

The Town has guidelines about these sorts of vehicles.

What does "derelict" mean?

A derelict vehicle (including boats and trailers) can include a licensed or unlicensed vehicle that is inoperative, dismantled, in disrepair or missing parts so it can't be operated properly.

Here's what you need to know:

- Derelict and unlicensed vehicles cannot be kept in a yard or on a property in plain sight.
- They may be kept in an enclosed building (such as a garage) out of public view.
- For ongoing agricultural operations agricultural vehicles may be stored in the open.

Weeds

If you find giant hog weed on public property let us know and we will have it removed. On private property, however, it is the home owner's responsibility to remove giant hog weed.

We recommend that you hire a professional to remove giant hog weed safely.

Learn more about giant hog weed on the Region of Peel website: peelregion.ca.

For more information about noxious weeds in general contact the Ontario Ministry of Agriculture, Food and Rural Affairs (OMAFRA) at 1-877-424-1300 visit weedinfo.ca.

If you come across any weeds in the Town of Caledon that you suspect may be noxious, please let us know. We will investigate to ensure that -- if they are noxious -- they are removed.



Wells

Many properties get their water from wells and if they become contaminated this can impact other wells sharing the same aquifer. To prevent contamination, never use pesticides or road salt near a well, test the water at least three times a year and have the well inspected by a licensed well contractor.

Notes



Roads and Sidewalks

Our roads and streets connect us to each other and to our workplaces, green spaces, grocery stores, child care centres and so much more. Taking care of them, and being mindful of our responsibilities when using them, is an important job for all of us in our community.

Roads are vitally important: we use them to get to work, to run errands, to ship goods or for sightseeing. And our fire, police and ambulance drivers rely on them to respond quickly to emergencies.

In Caledon roads are a shared responsibility among the Town of Caledon, the Region of Peel and the Province of Ontario.

- The Town maintains more than 1,600 km of roads (including over 120 km of gravel roads). caledon.ca/roads
- The Region is responsible for major arteries such as Highway 50 (RR 50), Charleston Sideroad (RR 24), Dixie Road (RR 4), Olde Base Line Road (RR 12) and King Street (RR 9). peelregion.ca/pw/transportation
- The Province maintains provincial highways such as Highway 10 (Hurontario Street) and Highway 9 along our northern border. 511.on.ca

Boulevards

What is a boulevard and why are they important?

From the perspective of the homeowner, the boulevard is the narrow strip of land between your property line and the street, including the end of your driveway where it connects to the street.

Generally, wherever you see sidewalks, street lights, utility boxes or fire hydrants, they are located on the boulevard. (If you're unsure check your property survey.)

The most important thing to know about a boulevard is that it is NOT part of your property. It is actually owned by the Town (or the Region, depending on where you are).

If you are considering making improvements to your property -- such as planting vegetation, altering your driveway, installing a fence or building a retaining wall -- **do not alter the boulevard.**

Why?

From time to time the Town (or its contractors) may need to access the boulevard to install or repair infrastructure. If there is construction activity the boulevard will be restored to its original condition.

If you alter, damage or obstruct a boulevard, you will be required to restore it to its original condition.

From a visual perspective the boulevard is integral to the streetscape. Keeping it neat and tidy -- by cutting the grass for example -- is not only permitted, it is appreciated. In fact, THANK YOU for doing that. That's neighbourly of you.

As for garbage, recycling and organics bins, they can be placed on a boulevard after 7 p.m. on the night before your scheduled pick-up day.

For more information please refer to the Driveways section starting on page 24.

Construction

Keeping our roads in good shape is important AND it's a never-ending task.

A significant amount of the Town's yearly budget is dedicated to regular maintenance: everything from mowing to grading to snow-plowing.

On top of that we also repair, improve or sometimes build new roads.

How do we decide which roads to work on?

We regularly assess the condition of our roads and from that information we develop a continually updated five-year rehabilitation forecast.

"Rehabilitation" includes asphalt replacement, curb and sidewalk repair, and the design and construction of roads to accommodate our growing community.

Construction Cont.

For us it means frequent and sometimes significant construction activity. For you it can mean occasional detours or road closures when work is being done.

We appreciate your patience! And we thank you for slowing down to keep our road crews safe when they're on the job.

Learn more about Town of Caledon road construction projects at caledon.ca/roadconstruction. For Region of Peel projects visit peelregion.ca/pw/construction/cal.

Dumping

Unfortunately there are some people who have used Caledon as a dumping ground for their garbage.

Let's be clear: Dumping garbage or waste of any kind is illegal.

Illegal dumping not only creates a visual mess. If the materials are hazardous it can also put public safety at risk. Our natural environment could be damaged. And the cleanup can be very costly.



Our by-laws are strict and our enforcement officers can inflict heavy fines. But we need your help.

What can you do? If you see someone dumping garbage illegally, contact the OPP non-emergency toll-free number at 1-888-310-1122. Try to provide a physical and vehicle description and a precise location if you can. If you come across suspicious-looking materials, DO NOT TOUCH THEM.

If you have materials that you need to dispose of outside of your regular garbage collection schedule, take them to a Community Recycling Centre. Learn more at peelregion.ca/waste.

Parking

Parking on public roads is managed by the Town to help keep pedestrians and drivers safe. It's also managed to ensure parked vehicles don't interfere with road maintenance, particularly for winter snow clearing.

Overnight and Extended Parking

If you need to leave your vehicle on the road, you may obtain a free temporary pass through the Town's Parking Pass Program. This pass allows you or your visitors to park vehicles on roadways between 2 a.m. and 6 a.m. and for longer than the three hour limit.

Please note: You are still required to follow the parking rules of the road even if you obtain a parking pass.

For example, a parking pass does not allow you to park your vehicle in a signed "no parking" area or in front of a fire hydrant, etc.

To learn more about the program or apply for a parking pass, visit caledon.ca/parkingpass.

Common Parking Issues

Please do not leave construction bins, moving pods or similar items on the roadway, as they may obstruct traffic or interfere with sight lines. As an alternative, we suggest you place temporary bins in your driveway and obtain a parking pass to leave your vehicle(s) on the road.

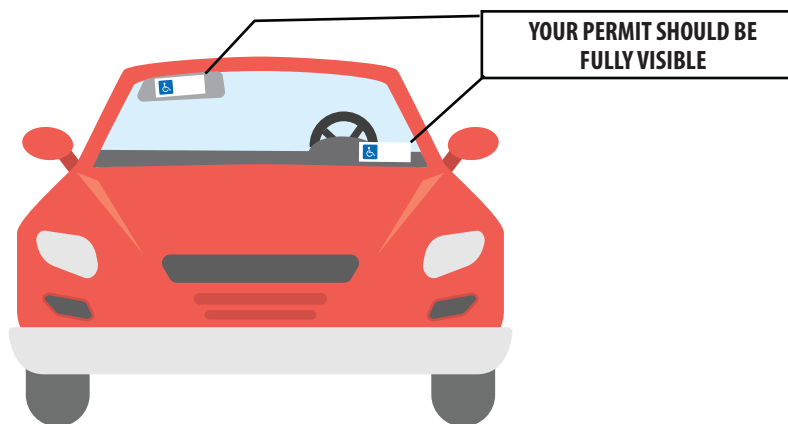
Camping trailers and RVs should not be parked on the road. However, you may park certain ones in your driveway temporarily, for loading, unloading or cleaning. For full details about parking trailers and RVs, **see the HOME section**.

No parking within **fire routes** is strictly enforced by the Town so that emergency vehicles have unobstructed access in the event of an emergency. Please help us all stay safe – do not park in a fire route at any time.

Parking Cont.

Accessible parking spots provide important access to people with mobility or similar needs. Only park in these spaces if you, or a passenger, have an accessible parking permit. For visibility, permits should be displayed as follows:

To apply for an accessible parking pass, please contact Service Ontario at ontario.ca/service.



Parking Tickets

If you receive a parking or traffic ticket, you have several options to submit payment, including by phone, mail, in person or at caledon.ca/tickets. You'll find full payment details on the back of your ticket. If you'd like to dispute your ticket, visit the Court Services Office at 6311 Old Church Road.

Potholes

Potholes are a fact of life and our crews tackle hundreds and hundreds of them every year. But we can't get to them all.

If you spot a pothole that needs fixing, please let us know.
Call Service Caledon or email info@caledon.ca.

If you have a smartphone (and you're not driving!) you can snap a photo of the pothole and send it to using the "Report a Problem" feature in our app. (Download it at caledon.ca/app.)

Roadkill

If you find a deceased animal on public property, contact Service Caledon to have it removed. If you find a deceased animal on your own property, you are responsible for its removal. You may wish to hire a pest control agency to safely remove the animal.



Hockey Nets and Basketball Hoops

We love seeing kids play in our neighbourhoods. We just want them to be safe. That's why we have traffic signs and we enforce speed limits. But we also want to ensure work crews can maintain roads and pick up garbage safely and efficiently. That's why we ask homeowners to **make sure hockey nets, basketball hoops, playforts, or any kind of child's toy or sports equipment, not be left at the side of the road.** Otherwise, your garbage/recyclables/organics may be left behind and your road may not get plowed! Please make sure roads are kept clear so our crews can plow snow or pick up garbage and recycling bins. Thank you!

Winter

The Town of Caledon provides winter snow clearing such as plowing, sanding and de-icing. Following a storm, it may take eight hours or more to clear all 1,600 kilometres of our local roads. The Region of Peel provides winter maintenance for arterial roads within the Town.

Please be extra cautious when driving in winter conditions, observe winter parking bans and remove snowbanks at the end of your driveway left by snowplows.

Please note that you are responsible to ensure any snow removed from your property is not pushed onto the roadway. Doing so may incur a fine.

Learn more at caledon.ca/snow.

Winter Parking Bans

In the event of a significant winter storm, the Town may issue a winter parking ban to keep roads as clear as possible for efficient snow removal.

During a winter parking ban:

- Vehicles cannot be parked on Caledon roads;
- All parking passes are null and void, and
- Vehicles parked on Town streets are subject to a fine and may be towed at the vehicle owner's expense.

Notice of a winter parking ban will be provided via the Town's website, social media, and Pingstreet, the Town's app. (Download the app at caledon.ca/app.)

Learn more at caledon.ca/winterparking.

[illegible]



Neighbourhood

The Town of Caledon is a very large area: 688 square kilometres. Composed of urban areas, villages, farms and beautiful rural areas, we're proud to call Caledon home. At the heart of it, we're a great group of neighbourhoods - and in this section, we go through a few things we can keep in mind to help us all live together in harmony.

Idling

Help improve the environment: avoid unnecessary idling!

A vehicle that idles pollutes the air and lower air quality can have a detrimental impact on public health.

Idling also wastes gasoline and will add wear and tear to your vehicle.

To protect the environment and promote “green” behaviour, the Town of Caledon requires that vehicles not be idled for more than two minutes in any one-hour period.

This applies to vehicles on public or private property with the following exceptions:

- Agricultural equipment
- Vehicles stopped due to traffic conditions, or
- Hybrid or electric vehicles that eliminate emissions.

A ticket may be issued for an idling offence.

Learn more at caledon.ca/idling.

Noise

Let's keep our neighbourhoods peaceful for everyone to enjoy. Please keep in mind the comfort of your neighbours and minimize noise that might cause a disturbance.

Disruptive noise includes sounds likely to disturb the peace, quiet or enjoyment of any person in a residential area.

Common examples include:

- yelling or shouting;
- the operation of construction equipment;
- music or sounds emitted from electronic devices, and
- persistent barking or whining from a domestic pet.

Noise is not permitted between 11 p.m. and 7 a.m., with the exception of the operation of construction equipment which may begin as early as 6 a.m.

A summer courtesy: Think of your neighbours and please don't start up your lawnmower until after 7:00 a.m.

Hosting a party?

For the sake of your neighbours the Town does NOT grant noise exemptions to property owners who host events at their homes. Music, shouting or any other noise connected to an event or party should not disturb neighbours after 11:00 p.m. If you are having a get-together with guests, it's probably a good idea to give your neighbours a heads up in advance.

Loud vehicles

Vehicles must have effective muffling devices in good working order and should be operated to minimize noise – for example, so that wheels don't squeal. Loads on trailers should be well fastened so that they don't create banging, clanking or similar noises.

Snow removal

In the colder months noise related to snow removal (for example, a snow blower) is not restricted to ensure walkways are cleared in good time, for everyone's safety.

Signs

To minimize sign pollution and ensure traffic sight lines remain open, the Town manages sign placement.

Categories of Signs

There are two main categories of signs, temporary and permanent. Temporary signs are not permanently affixed to any structure or to the ground. Many signs used for community purposes, such as advertising events, are considered temporary.

Community Events

If you'd like to advertise a garage sale, lost pet, or other information, you have several options, as outlined below.

Posters, leaflets or other printed notices can be advertised by using one of the Town's designated sign sleeves which are available throughout the community.

When using a sign sleeve, please note that:

- only one advertisement at a time should be displayed;
- a sign may be displayed for a maximum of 30 days;
- advertisement must not extend beyond the size of the sign sleeve; and
- the name of the associated person or business must be indicated.

These signs should not be posted on Town land other than through the use of a sign sleeve.

Special event signs may be placed on private or Town-owned property by registered non-profit organizations or organizations which are designated as Community Group Affiliates with the Town.

These signs cannot be placed more than three weeks before an event and must be removed within four days after the event. Special Event signs must also be located at least 2m from any sidewalk or curb.

Please note that no sign may be placed in any location that could obstruct or block traffic sightlines or the visibility of motorists or pedestrians.

Permits

Temporary poster signs and special event signs do not require a permit unless a mobile sign is being used. It's a good idea to contact the Town to make sure your signs or posters comply with all requirements, including insurance, before they're placed.

Learn more at caledon.ca/signs.

Special Events

Hosting an event where alcohol will be available?

Check with the AGCO to determine if a Special Occasion Permit is required.

The Alcohol and Gaming Commission of Ontario (AGCO) oversees the administration of the Special Occasion Permit (SOP) program, which allows for the sale and service of alcohol on special occasions, such as cash bars at weddings or private receptions, as well as larger scale events that are open to the public, such as charity fundraisers.

A SOP is required any time alcohol is offered for sale anywhere other than in a licensed establishment (such as a bar or restaurant) or a private place (such as a private office or home).

A permit may be issued for the following types of events:

Private Event: For events where only invited guests will attend. These events cannot be advertised and there can be no intent to gain or profit from the sale of alcohol at the event.

Public Events: For events that are open to the public. Public events can be advertised and allow for fundraising/profit from the sale of alcohol. For information about AGCO permits, visit agco.ca.

Municipal notification: 30 days in advance

If you need an AGCO permit the Town will have to review and comment on your AGCO application.

We do this to ensure that events held in the Town are conducted safely.

We need at least 30 days' notice so that our internal review may include input from several Town departments such as zoning and emergency services.

As part of the process you will need to submit a separate, Town-specific application.

We then share this application with internal divisions and collect their feedback.

When our review is complete, we will provide you and AGCO with a summary letter which AGCO can then use to complete its application process. (Please note that there is a fee for this permit.)

Municipally Significant Events: 60 days notification in advance

If your event is open to the public but it is NOT hosted by a registered charity or not-for-profit organization, it will need to be designated as "municipally significant" by the Town.

This designation may need to be granted by Council.

Please notify the Town at least 60 days in advance of your event.

If you need a Special Occasion Permit, please contact Service Caledon at 905-584-2272 x 7750.

Notes



Parks and Trails

Caledon's vast natural and beautiful green spaces attract residents from the Town and many communities beyond. There are also more than 260 km of trails to explore, such as the Caledon Trailway, a 36 km route which is just wonderful for hikers, horseback riders, cyclists and cross-country skiers alike.

Facilities

Our parks and facilities are located throughout Caledon and offer people of all ages opportunities to enjoy indoor recreation and the great outdoors, including:

- soccer fields
- basketball and tennis courts
- beach volleyball courts
- accessible playgrounds
- a skateboard park
- outdoor skating rink
- ball diamonds
- splash pads
- picnic areas

Town of Caledon Parks and Facilities are normally open from 7 a.m. to 11 p.m.

For contact information, or to find parks or specific amenities near you, please visit caledon.ca/facilities.

If you'd like to host an event at one of our parks or facilities, please contact the Town's Recreation Team at 905-584-2272 x 4235 and they will help take you through the booking process.



Help Preserve Parks

As Town property, our parks are maintained to provide the community with a landscaped environment or to preserve natural greenspace. You can help care for our parks by not planting, cutting or disturbing any of their trees or vegetation and by not dumping waste or debris on the grounds.

If your property borders a park, fences or structures you build must be fully within your property lines. Please note, gates may not be installed in a fence to permit personal access. Lastly, storm water management ponds are carefully designed to control rainwater and prevent flooding and must not be entered or altered in any way.

Motorized Vehicles

To keep our parks safe and well-groomed, motor vehicles may only be operated on roadways and parked in designated spaces, and must not be driven onto park grounds. Motorized recreational vehicles such as snowmobiles, dirt bikes and ATVs are not allowed in parks or on trails with the exception of some permitted areas.



Parks and Trails

To help keep parks and trails enjoyable places for everyone, please:

- abide by the signs posted in a park;
- do not litter or leave any refuse in the park;
- only use a propane barbeque and never leave it unattended;
- do not consume or serve alcohol or recreational cannabis;
- keep all animals such as dogs and horses under direct control;
- minimize noise to avoid disturbing any other person in the park.

Thank you for helping to make parks places where our community can come together!

To discover the many beautiful trails throughout Caledon, visit the interactive map on our website.

Learn more at caledon.ca/trails.

Notes



Safety

Feeling safe and having the resources to turn to if you need help are vital foundational elements of a healthy community. In this section of our guide, we include some useful information and several resources related to personal and neighbourhood safety.

Crime Prevention

People tend to think of break-ins in strictly physical terms – that is, illegal access to your home, and items stolen or damaged. But break-ins can also have a negative impact on one's mental well-being. Victims often speak of a sense of violation which can lead to feelings of fear, anger, and emotional distress – especially in children and the elderly.

To protect yourself and your home, professionals recommend installing a home alarm system and security cameras, and displaying the alarm company's decal in a visible location.

Tips for securing your home

- If you're away, make sure your residence looks occupied. Arrange for mail to be collected, grass trimmed, leaves raked and your driveway to be shovelled.
- Be careful to avoid posting anything on social media that would let others know you are away from home.
- Secure your sliding glass doors with commercially available bars or locks or place a wooden dowel or broken hockey stick in the door track.
- Consider applying a clear plastic security film to windows and glass doors located on ground floor levels to prevent them from being easily broken.
- Install motion lights or leave exterior lights on to illuminate entrance ways and back yards.
- Install a good quality deadbolt lock on the door and a security strike plate on the door frame.
- Keep your garage doors locked even when you are home.
- Trim shrubbery so doors and windows aren't obstructed.
- Lock your doors and windows, even if you're going out for a short time.
- Store all valuable outdoor equipment and bicycles in garages and sheds that are secured.
- Store valuables inside your home in a unique location – not the master bedroom! Consider recording serial numbers and taking photos of personal property for documentation purposes.

Neighbourhood Watch

If you haven't joined a Neighbourhood Watch program in your community, perhaps it's time you did! If your area doesn't have a Neighbourhood Watch in effect, the Ontario Provincial Police - Caledon (OPP) recommends you start one.

Neighbourhood Watch is a grassroots crime prevention program that has been active in North America since the 1960s. It brings citizens together with the police to deter crime and make communities safer. You, together with your neighbours, become the eyes and the ears for your community. The role of the police is to be the hands and the feet – Caledon OPP will work with you to help solve community concerns and crimes.

Ontario Provincial Police (OPP) Caledon



When you see suspicious persons, vehicles, and/or activities REPORT IT!

For emergencies dial 9-1-1.

For non-emergencies call 1-888-310-1122 or 1-888-310-1133 (TTY), toll-free, 24 hours a day, from anywhere in Ontario.

To reach the Caledon OPP Detachment, call 905-584-2241 from 8:30 a.m. to 5:00 p.m. Monday to Friday (except holidays).

The detachment is located at 15924 Innis Lake Road, just south of Old Church Road in Caledon East.

Learn more at caledon.ca/opp.

Fires

If you're going to have an open fire, you're going to need a burn permit. You can purchase one online at burnpermits.caledon.ca, at Service Caledon (Town Hall), or at Caledon Fire and Emergency Services administration office at 6215 Old Church Road.

Open air fires are permitted on lots with a minimum size of one-half acre (.2 hectares), are limited to a size of one cubic metre and may only burn twigs, branches and other similar materials. Burning leaves, grass, pressure-treated wood, construction materials, plastics and rubbish is strictly prohibited.

Recreational fires must be contained in an outdoor fireplace with a spark arrestor on a non-combustible surface. Please burn only clean, dry seasoned firewood.

Check before your burn!



QUESTIONS?

Before you have your fire, check the current fire hazard rating at burnpermits.caledon.ca or call 905-584-2272 x 4343.

Fireworks

Please keep in mind that as of April 26, 2022, the discharging of fireworks for personal use is no longer permitted in Caledon, nor is the sale of home fireworks.

The new Fireworks By-law utilizes a permit system for large fireworks displays. The requirements include, but are not limited to, safety inspections, sufficient insurance for liability purposes and the discharge of displays by a licensed Display Supervisor.

Learn more at caledon.ca/fireworks.

Smoke and Carbon Monoxide Alarms

If your home was built before January 1, 2014:

Smoke alarms are required on every storey of your home and outside all sleeping areas.

If your home was built after January 1, 2014:

Smoke alarms are required on every storey of your home, outside all sleeping areas and in each sleeping room (bedroom). You should test all of your smoke alarms every month using the test button. Replace your smoke alarms every 10 years unless the manufacturer recommends otherwise.

Carbon monoxide alarms are required in every home outside all sleeping areas, in homes that contain an attached garage, and/or fuel fired appliances, and/or wood burning appliances. Carbon monoxide alarms should be tested every month, using the test button. As with smoke alarms, replace your carbon monoxide alarms every 10 years unless the manufacturer recommends otherwise.



QUESTIONS?

Call Caledon Fire and Emergency Services at 905-584-2272 x 4303, visit [caledon.ca/fire](https://www.caledon.ca/fire) or write to fire@caledon.ca.



Notes



Conservation / Regulatory Authorities

Before you make changes to your property, check whether other government agencies need to be involved.

Credit Valley Conservation (CVC)

The CVC is a conservation authority, responsible for protecting and restoring the natural environment within the Credit River watershed, which extends from northern Caledon all the way to Lake Ontario. Their role includes protecting and improving water quality, as well as flood mitigation.

Living in the countryside has many wonderful rewards and allows you to be in tune with and appreciate nature. If you're new to the countryside, a great way to get involved in protecting the environment is to get to know your land and neighbours.

Wildlife, surface and underground water don't recognize property lines, so a change on one property will impact those around it. To begin to get to know your land consider asking:



What kind of natural features are on my land?

The watershed includes different types of natural features such as ponds, rivers and streams, wetlands, forests and meadows which each have their own role to play in the environment.

Am I within the CVC territory?

The CVC offers an interactive map on their website to help you determine if your property is within the regulated boundaries.

What kind of wildlife lives on my property?

Finding out what kinds of animals live on your property will let you take steps to protect and enhance their habitat like landscaping with native plants. Also, consider if there are any at-risk species that live on your property.

Is my land subject to a Provincial plan?

The Town of Caledon is a unique natural environment which is protected by the Province through the Oak Ridges Moraine, Niagara Escarpment and Greenbelt plans. Finding out if your land falls under any of these will help to make sure you follow the rules to help protect the natural features.

Do I need a Permit?

Ecosystems are delicate, so always check with the CVC before any development to determine if a permit is required. Development normally includes the construction or reconstruction of buildings and structures of any kind (such as garages, decks, swimming pools, septic systems and stream crossings) as well as the movement, removal or placement of earth (adding fill, dredging a waterway, digging a pond or landscaping).

Help protect natural areas. Remember to always check with the CVC to determine if a permit is required.



QUESTIONS?

Call Credit Valley Conservation at 905-670-1615 or 1-800-668-5557, visit cvc.ca or write to recreation@cvc.ca.

Niagara Escarpment Commission

Building in the Niagara Escarpment Area? You may need a development permit.

Established in 1973, the Niagara Escarpment Commission (NEC) is a regulatory agency that operates at “arm’s length” from the provincial government and in accordance with the Niagara Escarpment Planning and Development Act. The NEC works on behalf of the people of Ontario to preserve and protect the Niagara Escarpment as a continuous natural landscape by administering the Niagara Escarpment Plan (NEP).

The NEC is mandated to develop, interpret and apply policies that maintain and enhance the vitality of the Escarpment’s unique features.

Are you thinking of building or altering your property in the Niagara Escarpment area?

If you’re considering any form of development in the Niagara Escarpment Plan area, you’re strongly encouraged to consult with the NEC before you start, to determine if NEC approvals are required.

Applications for NEC development permits can include proposals for new single dwellings, road construction, quarries, sand and gravel pits, establishment of wineries, irrigation or recreational ponds, altering the grade of land, and changes in the use of any land, building or structure.

Minor alterations to a property or structure may be exempt from requiring a permit.

So I need a development permit. What do I do?

If you need a permit, the next step is to complete a development permit application. Applications are available at escarpment.org or at the NEC's offices. There is no charge to apply.

Once your application has been received, an NEC planner will review your application for completeness and assess the potential impacts of the proposed development on the environment to ensure compliance with the NEP policies.

The planner will write a report recommending approval if:

- Your proposal is a “permitted use” in the Plan (Part 1 of the NEP);
- It meets the development criteria of the Plan (Part 2 of the NEP);
- If other agencies are satisfied and support the application.

Applications that are non-complex and don't require a policy interpretation can be approved at the staff level by the NEC Director. More complex instances may need to go before the Commission for a decision, such as:

- Applications that require a policy interpretation;
- Applications that are not supported by a consulted agency;
- Applications that are associated with NEP compliance matters.

Upon approval of a development permit application, there will be conditions attached. Depending on your application's complexity, conditions may be minimal or lengthy.



QUESTIONS?

Questions? Call the Niagara Escarpment Commission at 905-877-5191, visit escarpment.org or write to necgeorgetown@ontario.ca.

You need a Development Permit if...

Examples of common activities requiring a permit include:

- Constructing a house or a cottage.
- Constructing an industrial, commercial, recreational or institutional building.
- Changing the use of a property (ex. from residential to commercial).
- Changing the grade of topography of a site and importing fill or extracting aggregate.
- Constructing a new road or undertaking major changes to an existing road.
- Creating and/or developing a new lot.
- Constructing a pond.
- Establishing a home business.
- Warehousing and outdoor storage.
- Passive energy facility.

You don't need a Development Permit for...

Some minor developments are exempt.

Common examples include:

- Interior decorating, repair or renovation (that does not change the use of structure).
- Exterior decorating, maintenance or repair (that does not change the use of structure).
- General property maintenance and minor landscaping.
- A residential well or its replacement.
- Maintenance repair or replacement of an existing underground fuel storage tank.
- Barrier-free access.

Toronto and Region Conservation Authority (TRCA)

TRCA's aim is to improve the health of the natural environment and help create a sustainable future. By doing so, we live in harmony with nature and are a healthier society as a whole.

Here are some sustainable ideas for your property:

Rain Barrels

Rain barrels allow you to collect, store and use rainwater for watering lawns and gardens, and at the same time, help you save money on your water bill. During the summer, rain barrels reduce the strain on groundwater reserves. Setting up a rain barrel is simple – just pick the right spot, disconnect a downspout and attach a rain barrel to catch the rain. Easy. And so good for the environment.

Rain Gardens

Rain gardens make a significant environmental impact by capturing rain to recharge groundwater reserves and filtering fertilizers or other pollutants prior to them getting into storm drains. They also provide habitats for birds, butterflies and beneficial insects – all with minimal maintenance.

Pollinator Gardens

Approximately 75 per cent of flowering plants depend on pollinators, including most of our fruits and vegetables. Canada is home to more than 1000 species of pollinators, but these are threatened, due to urban development and depletion of natural areas. Without pollinators we'd lose many foods, including apples, blueberries, strawberries, peaches, chocolate, almonds and pumpkins. A pollinator garden is a home to pollinators like hummingbirds, butterflies, moths, bees, flies and beetles. The native plants in your pollinator habitat will provide the nectar, pollen, larval food and shelter that these pollinators need to survive.

Are changes to your property in your future?

If you're planning to build on your property, keep in mind that TRCA regulates development in areas subject to flooding or erosion and where wetlands, shorelines or watercourses could be adversely affected. That's why any of these activities may require a permit.

To find out if your property is within the TRCA, please visit "Planning and Permits" at trca.ca and use the "Regulated Area Search" tool.

For a more detailed review of how your property may be affected by our regulation and other TRCA policies and programs, consider using trca.ca's property inquiry or other services.



QUESTIONS?

Call Toronto and Region Conservation Authority at 416-661-6600 or 1-888-872-2344, visit trca.ca or write to info@trca.ca.

Notes

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INDEX

A

Accessible parking.....	42
Alcohol.....	51, 56
Alcohol and Gaming Commission of Ontario.....	51
Animals.....	11, 56, 64
ATVs.....	55

B

Boulevard.....	25, 38
Boulevards.....	38

C

Caledon OPP.....	59
Camping.....	41
Carbon Monoxide Alarms.....	61
Cats.....	14
Chickens.....	12
Community Events.....	50
Construction.....	39
Construction Bins.....	41
Credit Valley Conservation.....	65
Crime Prevention.....	58, 59

D

Dogs.....	11, 13, 56
Driveway.....	24, 25

E

Events.....	50, 52
-------------	--------

F

Fences.....	28
Fires.....	60
Fireworks.....	60

G

Garage Sale.....	50
Garbage.....	18, 39
Gardens.....	70
Grass.....	31

H

Hot Tub.....	27
--------------	----

L

Landscaping.....	64, 65
Lawnmower.....	49

M

Music.....	49
------------	----

N

Neighbourhood Watch.....	59
Noise.....	18, 49

O

Ontario Provincial Police.....	59
Organics.....	18, 39
Overnight and Extended Parking.....	41

P

Parking on Roads	41
Parking Pass	41, 45
Parking Tickets	42
Parks	54, 56
Permits.....	42, 60, 66, 70
Pets	11
Pollinator Gardens.....	70
Property Tax	21

R

Rain Barrels.....	69
Rain Gardens.....	69
Recreation.....	54
Recreational Fires.....	60
Recycling.....	18, 39
Region of Peel	18, 26, 27, 45
Roadkill	43
Roads	45

S

Septic Systems	32, 65
Sheds	32, 34
Signs	50
Smoke Alarms.....	61
Snowmobiles	55
Swimming Pools	65

T

Trails	56
TRCA	69, 70
Tree Removal.....	34
Trees.....	33, 55

W

Waste Water	21, 32
Water	21, 26, 36, 55, 64, 69, 70
Wells	27
Wildlife	64
Winter Parking	45



905.584.2272 | After-hours emergencies: 1.800.563.7881
caledon.ca | info@caledon.ca

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