

Disaster Recovery Assistance for Ontarians: Caledon

Disaster Recovery Assistance for Ontarians helps people affected by natural disasters get back on their feet.

The program has been activated in areas affected by flooding that began on March 15, 2019 within parts of the Town of Caledon. To determine if you are eligible to apply, refer to the activation area map.

For map, program guidelines, forms and eligibility information, visit Ontario.ca/DisasterAssistance.

The deadline to submit an application is **Wednesday, July 24, 2019.**

What does the program cover?

Eligible costs include emergency expenses, clean-up expenses and costs to repair or replace essential property (e.g. furnaces and hot water heaters). It does not cover costs such as refinishing basement recreation rooms. Insurance payments will be deducted from your eligible costs.

Damage caused by overland flooding, infiltration flooding and sump pump failure is eligible for assistance under the program.

Flooding related to sewer backup is not eligible for assistance, except under special provisions for low-income households.

What information do I need to provide with my application?

Please review the program documents carefully before preparing your submission as they will assist you in determining your eligibility and completing your application.

If you are eligible under the program, you should submit a complete application form with supporting documentation. You must attach:

- Letter from your insurance provider
- Document establishing your primary address (e.g., driver's license)
- If homeowner, document establishing home ownership (e.g., recent property tax bill)
- Receipts or invoices for costs incurred or estimates of future costs.

Where can I find more information?

If you need assistance determining your eligibility or filling out the application form, call 1-844-780-8925 or email DisasterAssistance@Ontario.ca.

What happens after I submit?

Within two weeks, you will receive a notification that your application has been received. An adjuster may contact you to ask questions or request more documentation.

To ensure a prompt review of your application, make sure your application is complete and has all the required documents attached.