

## CUSTOMER SERVICE FEEDBACK FORM

In order to ensure a high level of customer service, the Town of Caledon Planning and Development Department welcomes your comment on our service performance and guidance materials provided.

We would appreciate your time to complete this form and send to the address below.

**Project Name:** \_\_\_\_\_  
**File #:** \_\_\_\_\_  
**Legal Description:** \_\_\_\_\_  
**Municipal Address:** \_\_\_\_\_

Rate the following by marking the appropriate score:

	(Lowest)			(Highest)	
<b>PRE-CONSULTATION</b>					
Site Plan Control Manual	1	2	3	4	5
Design Guidelines	1	2	3	4	5
Thoroughness of Pre-consultation Meeting	1	2	3	4	5
Overall Understanding of Submission Process	1	2	3	4	5

### SUBMISSION & REVIEW

Amount of Information Required	1	2	3	4	5
Application Form	1	2	3	4	5
Checklists A through A4	1	2	3	4	5
Status Update Summaries	1	2	3	4	5

### APPROVALS

Complexity of Agreement Process	1	2	3	4	5
Overall Satisfaction of Site Plan Control Process	1	2	3	4	5

**Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_  
mm/dd/yyyy

**Comments:**

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**Send completed forms to:**  
Planning & Development Department  
Town of Caledon  
6311 Old Church Rd,  
Caledon East, ON  
L0N 1E0

Tel: 1 800 303 2546  
Local Tel: 905 584 2272  
Fax: 905 584 4325